May 1, 2001

To whom it may concern:

Marc Fishel was employed by Blue Pumpkin Software as a technical writing contractor from January through March 2000. During that short time, he produced a large online help system for a new product recently released by this company. The help system contains four separate help files, one of which was quite large and involved, and described a complex software product.

Despite many last-minute changes to the product which affected his work, Marc delivered the help system on time. He did an exemplary job, and his work greatly enhanced the quality and usability of our products.

On a personal level, Marc is easy to work with, very knowledgeable, and very flexible. I would certainly call him should we need a contract writer again.

Dick Gaskill
Technical Publications Manager
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